



**NIGHT SHELTERS AVAILABLE IN
WINTER 2019/2020
LISTED BY LOCAL AUTHORITY**

**LONDON WINTER
SHELTER LIST 2019/2020**

ABOUT THIS LISTING

This is a list of London Winter Night Shelters for winter 2019/2020, listed by local authority. Where there is no winter shelter available in the borough, we have attempted to include a year round night shelter.

This list will be republished up to once a week as more shelters finalise their details for the winter. Please check

<https://www.homeless.org.uk/connect/blogs/2019/nov/01/london-winter-shelters-list-201920-published> and download the latest version of the winter shelter list.

Most of the shelters listed are organised by local church or faith-based groups and operate in a different church hall or community space each night on a rota basis.

Two shelters can only accommodate men, otherwise they accept men and women, with most providing separate spaces for women where possible.

Nearly all the shelters do not charge guests. If you wish to donate to a winter shelter, please go to the website listed for the shelter.

Approximately one third of the shelters on this list will accept self-referrals, the others either refer from local agencies or from day centres, please read the referral route before contacting the shelter.

For help connecting to homelessness services:

Go to <https://www.homeless.org.uk/search-homelessness-services> (this works best with a postcode, if available)

Report a rough sleeper, or self-report using StreetLink

Website: <https://www.streetlink.org.uk/>

Phone: 0300 500 0914

Or search for the StreetLink app on the App Store for iPhone or Play Store for Android

If you are printing this list, please consider printing only the first 2 pages, and the Local Authority listings you think will be useful.

Crisis at Christmas

PAN LONDON

Crisis runs 6 centres over the Christmas period. They provide hot food and drinks, advice, support and bed spaces where available.

Residential centres open 24 hours from 9pm on 22 Dec, day centres 9am-9pm 23-29 Dec.

They can accommodate rough sleepers and those with specialist needs, including substance abuse. Specialist centres for vulnerable women and those with high dependency needs.

Crisis have a centre that accommodates dogs.

They will not accept people with a ban from Crisis at Christmas that applies to this year.

For more information visit <https://www.crisis.org.uk/crisis-this-christmas/>

BARKING & DAGENHAM

HOPE 4 BARKING AND DAGENHAM NIGHT SHELTER

Open all year round

Referral Email	h4bdnightshester@outlook.com
Website	http://h4bd.org.uk/
Who can access this shelter	Single homeless people sleeping rough in and around London Borough of Barking and Dagenham Accepts couples but Men and Women are requested to sleep in separate areas. Physical and Mental Health conditions are not an issue The shelter do not accept anyone with a criminal history of sexual offences. A local connection is prioritised but not needed in most circumstances
Gender	Mixed Some halls have separate areas available for women
Age	18+
How to access this shelter	Email for all enquiries and the shelter send a referral form by return. The shelter accepts referrals from Borough based agencies and most referral points including CAB, Salvation Army. The shelter will accept self-referrals from people who have been unable to access help. The Casework only form is a 2-page form
Spaces	12
Shelter daily open and close	The shelter opens at 7pm for dinner at 7:30pm with last admission at 7:45pm. There will be no re-admission once guests have booked in for the night. Guests must leave at the time specified by church, usually 8am- 8:30am
Rules	The shelter does not work with paedophiles, or those with a repeated history of violence or sex offences. The shelter cannot take arsonists into overnight respite. Those with current addictions will be assessed carefully (managed and reducing methadone is accepted) as will those with higher level or unmanaged mental health needs. No alcohol or drugs on site

BEXLEY

To Be Confirmed

BARNET

TOGETHER IN BARNET WINTER SHELTER

Opened October 8th and closes on the 7th of June

Referral Email	admin@togetherinbarnet.org
Website	http://www.togetherinbarnet.org
Who can access this shelter	Single homeless people sleeping rough in LB Barnet who are attending Homeless Action in Barnet's day centre The shelter cannot take arsonists into overnight respite. Cannot accept people who turn up at the shelter under the influence of drugs and/or alcohol. Those who display aggressive/violent behaviour

Gender	Mixed Some halls have separate areas available for women
Age	18+
How to access this shelter	Email for all enquiries and the shelter send a referral form by return. The shelter accepts referrals from Borough based agencies and most referral points including CAB, Salvation Army. The shelter will accept self-referrals from people who have been unable to access help
Spaces	15 regular spaces and 2 emergency spaces
Shelter daily open and close	The shelter opens at 7pm. Last admission is 10pm. No re-admission Must leave by 8.30am
Rules	No alcohol, dogs, offensive weapons or smoking inside the venue buildings. Violent or threatening behaviour will not be tolerated

BRENT

ASHFORD PLACE ASSESSMENT CENTRE

Open all year round

Referral Email	outreach@ashfordplace.org.uk
Website	www.ashfordplace.org.uk
Who can access this shelter	Single homeless people with a local connection to Brent. Consideration given to those with no viable homeless provision in their local borough Cannot accept people with a conviction for arson
Gender	Mixed Communal sleeping areas. Separate dormitory for women
Age	18
How to access this shelter	Please refer to 020 8208 8595. Drop-in is Wednesday 2PM-4PM. A place cannot be guaranteed on the night but accepted clients will be put on a waiting list Accept self-referrals and referrals from any agency. Bed spaces to accommodate emergency referrals are available
Spaces	25
Shelter daily open and close	Last admission 10pm
Rules	No alcohol, drugs or smoking is allowed in or outside the venues. Aggressive, threatening or violent behaviour is not tolerated and client will be asked to leave

BROMLEY

BROMLEY HOMELESS SHELTER

Open from the 13th November to 17th of March

Referral Email	bromleyshelter@gmail.com
Website	http://bromleyshelter.weebly.com
Who can access this shelter	Single homeless people. Will accept couples, but must sleep in a separate area. Priority given to people with a local connection to LB Bromley Arsonists, sex offenders and people with a history of violence.

	Aggressive or threatening behaviour not tolerated. Will not admit people who are intoxicated when they arrive at the shelter
Gender	Mixed
Age	18+
How to access this shelter	Local agency referral Can accept referrals from any agency in the borough. Referrals do not guarantee a space. Please contact the Council's Homelessness team for people with a local connection to Bromley or contact the shelter directly for possible other spaces. You will need to complete an application form and then an interview
Spaces	12
Shelter daily open and close	The shelter opens for admission from 7pm. Beds reallocated after 8.30pm. Guests must leave for breakfast by 7am and breakfast will be served at a separate venue which will be open until 9am
Rules	Violent or threatening behaviour will not be tolerated. People who are intoxicated or under any influence when they arrive at the shelter will not be admitted

CITY OF LONDON

NONE

CAMDEN

C4WS HOMELESS PROJECT NIGHT SHELTER

Open from the 6th of Nov to the 31st of March

Referral Email	admin@c4wshomelessproject.org
Website	www.c4wshomelessproject.org
Who can access this shelter	Homeless people, including those with a range of support needs. No local connection required Arsonists, sex offenders
Gender	Mixed Including separate women's area in each venue
Age	18+
How to access this shelter	Agency Referral only Referring agencies are required to fill out a Guest Referral form on behalf of their client. Guests should not turn up at the venue without their agency completing a referral first The shelter will only accept referrals from Camden-based agencies with whom the shelter have a signed Service Level Agreement only
Spaces	16
Shelter daily open and close	Opens at 7.30pm. Guests must be in by 7.45pm to secure bed. No re-admission. Must leave by 8.45am
Rules	No alcohol allowed on premises. No smoking inside church buildings. Must register with welfare team. All referrals need to accept C4WS ethos and terms of stay. Anti-social behaviour not tolerated

**QUAKER OPEN
CHRISTMAS**

By

**QUAKER HOMELESS
ACTION**Open from 23rd to the 30th of December

Referral Email	N/A
Website	https://www.qha.org.uk
Who can access this shelter	Anyone who is homeless with low support needs over the Christmas period. Can accept dogs and couples
Gender	Mixed
Age	Open plan sleeping in a hall. 5 spaces reserved for women, if needed
How to access this shelter	Self-referrals allowed Must phone to check vacancy details and to book a bed. Short phone interview as risk assessment. Require NI (if available) and CHAIN number (if available). If allocated a bed, must turn up at the shelter by 8pm. Referrals phone line opens 22 December
Spaces	20
Shelter daily open and close	24 hour, depending on capacity (if they come at 3am and it is full the shelter provides tea, coffee, a blanket and a bathroom)
Rules	No alcohol or drugs allowed on premises. Smoking only allowed outside.

**GOSPEL OAK WINTER
NIGHT SHELTER**

By

**SIMON COMMUNITY
AND QHA**Open from the 30th of December to 31st of March

Referral Email	N/A
Website	https://www.simoncommunity.org.uk/
Who can access this shelter	Anyone who is homeless with low support needs over the Winter period. Can accept dogs and couples
Gender	Mixed
Age	Open plan sleeping in a hall. Separate spaces reserved for women, if needed
How to access this shelter	Self and agency referrals through the Simon Community, email rcullen@simoncommunity.org.uk
Spaces	8
Shelter daily open and close	7pm – 8am
Rules	No alcohol or drugs on premises, everyone is a part of the community and acts as such. Anyone found dealing near or in premises will be asked to leave straight away and banned

CROYDON**CROYDON CHURCHES FLOATING SHELTER**Open from the 5th of Nov to late March

Guests referred to Crisis at Christmas, 23 December to 29 December

Referral Email	gary.langston@thamesreach.org.uk
Website	www.croydonfloatingshelter.org.uk
Who can access this shelter	Single street homeless men and/or women No pets, no children

Gender	Mixed Couples are segregated
Age	18+
How to access this shelter	Accepts referrals from local agencies via Croydon Reach (020 7870 8855), Crisis Skylight (020 2848 1700), Turning Point (0300 128 9288), and Croydon Council
Spaces	14
Shelter daily open and close	Guests arrive at 7.30pm and leave at 8 am the next day. 8pm arrival deadline
Rules	Guests have to sign an agreement. Arrive by 8pm deadline; no drugs or alcohol and able to get through the night without reliance; No weapons; No aggressive behaviour; No racism; No smoking inside

EALING

EALING CHURCHES WINTER NIGHT SHELTER

Open from the 25th of Nov to the 1st of April

Referral Email	office@ecwns.org.uk
Website	www.ecwns.org.uk
Who can access this shelter	Single rough sleepers, will also accept couples but they must sleep in separate areas. Priority is given to people with a local connect to LB Ealing Does not accept paedophiles, repeated history of violence and sex offences, current unmanaged addictions (methadone or treatment plan is fine) or higher level mental health needs. Cannot take arsonists
Gender	Mixed
Age	18+
How to access this shelter	Email to check vacancies. Referral form available by email. Interview where possible or referring agencies can share full assessment. Our main referrers are Acton Homeless Concern, St Mungo's and Ealing Soup Kitchen.
Spaces	12
Shelter daily open and close	7pm arrival for 7.30pm – 8pm dinner
Rules	The main rule is to be respectful to all with honesty. Guests must want to break the cycle of homelessness, complete a Pathway Plan and work with multi-agencies as required. No alcohol or drugs allowed onsite.

ENFIELD

ENFIELD & HARINGEY HOMELESS RESPITE

By

All People All Places

Opens from the 4 th of Dec to the 31st of March	
Referral Email	referrals@allpeopleallplaces.org
Website	www.allpeopleallplaces.org
Who can access this shelter	People need to be mainly low needs, but low – medium is acceptable. The shelter can accept couples and can consider one pet only on a case by case basis. The shelter cannot accept paedophiles, repeated history of violence and sex offences, current unmanaged addictions (methadone or treatment plan is fine) or higher level mental health needs, and arsonists No pets
Gender	Any Some of the faith hubs have separate space and others do not. The shelter values privacy and each venue tries hard where space permits
Age	18+
How to access this shelter	Referrals are from recognised agencies and are for people with or without recourse Enfield and Haringey Councils, locally based organisations such as Migrant Centres, CAB, outreach teams but by completed referral form only
Spaces	12
Shelter daily open and close	7pm arrival for 7.30pm – 8pm dinner
Rules	The main rule is to be respectful to all with honesty. Guests must want to break the cycle of homelessness, complete a Pathway Plan and work with multi-agencies as required. No alcohol or drugs allowed onsite. Anyone found dealing near or in premises will be asked to leave straight away and not be readmitted to our service

GREENWICH

Greenwich Winter Night Shelter	
Open the 3rd of Jan to the 29th of March	
Referral Email	hello@gwns.org.uk
Website	www.gwns.org.uk
Who can access this shelter	Homeless men and women with low support needs. Can accept couples. Guests do not need a local connection but will be prioritised if they have a Greenwich Connection. Can accept NRFP. Cannot accept complex needs, high level mental health issues and offending history. Cannot accept pets
Gender	Any
Age	18+
How to access this shelter	Partner agency referral only Referral must be accepted as appropriate and availability confirmed by GWNS Case Manager. Referral form by email - can phone to discuss as necessary

Spaces	15
Shelter daily open and close	Shelter open 7pm-8.30am. Last admission 8pm unless by prior arrangement due to exceptional circumstances. Must leave after breakfast by 8:30am
Rules	No Alcohol or Drugs on site. Signed Guest Agreement

HACKNEY

HACKNEY WINTER NIGHT SHELTER	By	HACKNEY DOORWAYS
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Open the 1st of Nov to the 31st of March

Referral Email	link@hwns.org.uk
Website	www.hwns.org.uk
Who can access this shelter	Single homeless people, including those who are sleeping rough. Local connection to LB Hackney given priority No automatic exclusions. No pets
Gender	Mixed Men and women in separate areas
Age	18-65
How to access this shelter	Limited pre-selected agencies only Referral forms must be completed and submitted through the link@hwns.org.uk email and if there is space in the shelter an assessment will be arranged to see if the person being referred is suitable for the shelter
Spaces	25 There are 15 spaces in November and December and then 25 spaces between January and March
Shelter daily open and close	The shelter opens at 7:30pm and closes at 8:00am
Rules	Attend within 1 hour of the shelter opening and each night or guests could lose their place at the shelter, no drinking, no drug use, no racist, homophobic or sexist language or behaviour, no fighting and must be able to comply with any reasonable request of staff, must attend appointment

HAMMERSMITH & FULHAM

GLASS DOOR NIGHT SHELTERS - HAMMERSMITH & FULHAM

6th November 2017 to 8th April 2018

Referral Email	info@glassdoor.org.uk
Website	www.glassdoor.org.uk
Who can access this shelter	Single homeless people sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting Those exhibiting abusive behaviour. People with high support needs around substance use. Those with high mental health support needs who are not linked into appropriate services. People with a history of arson or violence
Gender	Mixed

Age	18+
How to access this shelter	Self and agency referrals Referral via online form glassdoor.org.uk , or via phoning 0208 016 6838
Spaces	35
Shelter daily open and close	Must arrive at venue by 8pm and leave by 7am. No re-admission
Rules	No alcohol or drugs within or around the shelters. No abusive or anti-social behaviour of any kind. No indoor smoking Once inside the venue, stay within the premises. Leaving the venue will forfeit place

HARINGEY

ENFIELD & HARINGEY HOMELESS RESPITE	by	ALL PEOPLE ALL PLACES
Opens from the 4th of Dec to the 31st of March		
Referral Email	referrals@allpeopleallplaces.org	
Website	www.allpeopleallplaces.org	
Who can access this shelter	People need to be mainly low needs, but low – medium is acceptable. The shelter can accept couples and can consider one pet only on a case by case basis. The shelter cannot accept paedophiles, repeated history of violence and sex offences, current unmanaged addictions (methadone or treatment plan is fine) or higher level mental health needs, and arsonists No pets	
Gender	Any Some of the faith hubs have separate space and others do not. The shelter values privacy and each venue tries hard where space permits	
Age	18+	
How to access this shelter	Referrals are from recognised agencies and are for people with or without recourse Enfield and Haringey Councils, locally based organisations such as Migrant Centres, CAB, outreach teams but by completed referral form only	
Spaces	12	
Shelter daily open and close	7pm arrival for 7.30pm – 8pm dinner	
Rules	The main rule is to be respectful to all with honesty. Guests must want to break the cycle of homelessness, complete a Pathway Plan and work with multi-agencies as required. No alcohol or drugs allowed onsite. Anyone found dealing near or in premises will be asked to leave straight away and not be readmitted to our service	

HARROW

FIRM FOUNDATION WINTER NIGHT SHELTER

Open from the 30th of Dec to 31st of March

Referral Email	dm@firmfoundation.org.uk
Website	www.firmfoundation.org.uk
Who can access this shelter	Rough sleepers, people without recourse to public funds and asylum seekers. Priority to those with proven local connection to Harrow Cannot accept sex offenders and people with a history of violence and people with substantive alcohol, drug or mental health issues No pets
Gender	Mixed 12 male beds, 8 female beds - women stay overnight in a separate building
Age	18+
How to access this shelter	Self or Agency referral Referral form by email, or through a Firm Foundation day centre
Spaces	20
Shelter daily open and close	7pm to 7am the shelter is by referral only it is not a direct access Shelter
Rules	Will be confirmed on arrival for guests accepted into the shelter

HAVERING

HOPE 4 HAVERING SHELTER

Open all year round

Referral Email	contacthope4haverinq@gmail.com
Website	www.hope4haverinq.org
Who can access this shelter	Homeless people with a connection to LB Havering. Can accept couples, must sleep separately Sex offenders, arsonists, people with a history of violence
Gender	Mixed Dormitory accommodation in church halls. Some have separate area for women
Age	
How to access this shelter	Accepts self-referrals and referrals from any agency via Havering Council. Will accept referrals from prison and probation Referral via the Homeless Team at the PASC Centre, Liberty Shopping Centre, Romford, RM1 3RL (Opposite Holland & Barrett) Phone: 01708433997
Spaces	20
Shelter daily open and close	Guests should arrive at 6pm each evening Shelter shuts at 9 am and drop in opens until 12pm
Rules	No drugs or alcohol allowed on the premises. Smoking allowed in designated areas only

HILLINGDON

HILLINGDON WINTER SHELTER

To Be Confirmed

HOUNSLOW

THE SHELTER PROJECT HOUNSLOW

Open from the 2nd Dec to 27th March (To be confirmed)

Guests referred to Crisis at Christmas, 23 December to 29 December

Referral Email	jpcorbin195@btinternet.com
Website	www.tsph.org.uk
Who can access this shelter	Homeless men with medium-high support needs. Must have a local connection to LB Hounslow. Will take in asylum seekers and those with irregular immigration status People using substances in an uncontrolled way and causing disturbance with disruptive behaviour
Gender	Male
Age	18+
How to access this shelter	Referral through St Mungo's only Prospective guests are referred to TSPH by St Mungo's acting on behalf of the London Borough of Hounslow Prospective guests are interviewed by TSPH in line with Admissions and Referral Policy
Spaces	14
Shelter daily open and close	8pm to 8am

ISLINGTON

CARIS ISLINGTON CHURCHES COLD WEATHER SHELTER

Open from the 4th of Nov to the 5th of April

Referral Email	iccws@hotmail.co.uk
Website	www.carisislington.org
Who can access this shelter	Single homeless people. Those with a local connection to LB Islington are given priority Cannot accommodate people with high support needs. People assessed as high risk
Gender	Mixed 3 venues have separate women's area, others are partitioned
Age	18+
How to access this shelter	Self and any agency referral. Agency referral preferred Phone after completing and emailing one-page registration form. If a vacancy is available, guests will be given directions to shelter for that evening. All places must be booked in advance
Spaces	15

Shelter daily open and close	Shelter opens 7.30pm to 8.30pm and guests must leave by 8.30am No readmission once booked in
Rules	No alcohol, drugs, smoking or pets allowed on premises. Violence not tolerated. Guest agreement must be signed by all guests.

CRISIS AT CHRISTMAS

See page 1

KENSINGTON & CHELSEA

GLASS DOOR NIGHT SHELTERS KENSINGTON & CHELSEA CENTRAL

Open on the 4th of Nov to the 5th of April

Referral Email	info@glassdoor.org.uk
Website	www.glassdoor.org.uk
Who can access this shelter	Single homeless people sleeping rough in West London, including those with a range of support needs Cannot accept: those exhibiting abusive behaviour; people with high support needs around substance use; people with high mental health support needs who are not linked into appropriate services; people with a history of arson or violence.
Gender	Mixed Separate sleeping areas are allocated for men and women, including allocating a third space where possible in venues
Age	18+
How to access this shelter	Self and agency referrals Referral via online form glassdoor.org.uk , or via phoning 0208 016 6838 Can take referrals from other areas of London, space permitting.
Spaces	35
Shelter daily open and close	8pm-7am. Guests must arrive at the shelter by 8pm to guarantee your space The shelter asks guests to attend shelters every night once they are on the circuit. If unable to attend, inform the shelter manager or contact a Glass Door member of staff
Rules	No alcohol or drugs within or around the shelters. Includes non-empty bottles No abusive or anti-social behaviour of any kind No indoor smoking Once inside the venue, please stay within the premises. Leaving the venue will forfeit your place

GLASS DOOR NIGHT SHELTERS KENSINGTON & CHELSEA SOUTH

Open from the 4th of Nov to the 5th of April

Referral Email	info@glassdoor.org.uk
Website	www.glassdoor.org.uk
Who can access this shelter	Single homeless people sleeping rough in West London, including those with a range of support needs Cannot accept: those exhibiting abusive behaviour; people with high support needs around substance use; people with high mental health support needs who are not linked into appropriate services; people with a history of arson or violence.
Gender	Mixed Separate sleeping areas are allocated for men and women, including allocating a third space where possible in venues
Age	18+
How to access this shelter	Self and agency referrals Referral via online form glassdoor.org.uk , or via phoning 0208 016 6838 Can take referrals from other areas of London, space permitting.
Spaces	35
Shelter daily open and close	8pm-7am. Guests must arrive at the shelter by 8pm to guarantee your space The shelter asks guests to attend shelters every night once they are on the circuit. If unable to attend, inform the shelter manager or contact a Glass Door member of staff
Rules	No alcohol or drugs within or around the shelters. Includes non-empty bottles. No abusive or anti-social behaviour of any kind. No indoor smoking. Once inside the venue, please stay within the premises. Leaving the venue will forfeit your place

KINGSTON UPON THAMES

KINGSTON CHURCHES ACTION ON HOMELESSNESS ROAMING WINTER SHELTER

Open from the 1st of Feb to the 31st of March

Referral Email	winternightshelter@kcah.org.uk
Website	www.kcah.org.uk
Who can access this shelter	Anyone experiencing homelessness No pets
Gender	Mixed. Separate sleeping areas
Age	18+
How to access this shelter	Must be registered at KCAH
Spaces	12
Shelter daily open and close	8pm – 7.30am Monday to Friday (TBD)
Rules	Alcohol to be labelled and handed into a member of staff. Monitored drinking throughout the night No drugs in the building. No smoking (except for in designated smoking areas away from the building). No sex. No fighting. No aggressive behaviour. No weapons

**KINGSTON CHURCHES ACTION ON HOMELESSNESS
THE HAVEN**

Open from the 4th of Nov to the 31st of Jan

Referral Email	winternightshelter@kcah.org.uk
Website	www.kcah.org.uk
Who can access this shelter	The Haven is open for everyone with a local connection to Kingston Upon Thames No pets
Gender	Mixed
Age	18+
How to access this shelter	Self and agency referrals Open access, no referral needed St Peter's Church Hall, KT2 6QL
Spaces	12
Shelter daily open and close	8pm – 7.30am Monday to Friday (TBD)
Rules	Alcohol to be labelled and handed into a member of staff. Monitored drinking throughout the night No drugs in the building. No smoking (except for in designated smoking areas away from the building). No sex. No fighting. No aggressive behaviour. No weapons

LAMBETH

THE ROBES PROJECT

Open from the 28th of Oct to the 5th of April

Referral Email	robes.admin@robes.org.uk
Website	www.robes.org.uk
Who can access this shelter	Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping Cannot accept people who are high risk or have high support needs
Gender	Mixed Most venues have separate sleeping areas
Age	18+
How to access this shelter	Agency referrals only They are: The Manna Day Centre, Spires, Ace of Clubs, Southwark Day Centre for Asylum Seekers, Southwark SPOT team, Webber Day Centre
Spaces	15-20
Shelter daily open and close	Shelters open at 7pm, last admission 8pm. No re-admission once booked in. Must leave by 8am
Rules	Guests sign a guest agreement. Basic rules include being on time, no alcohol and no drugs to be consumed within the shelters. No violence and no antisocial behaviour is accepted

LEWISHAM

999 CLUB NIGHTSHELTER

Open year round

Guests referred to Crisis at Christmas, 23 December to 29 December

Referral Email	nightshelter@999club.org
Website	www.999club.org
Who can access this shelter	People who would otherwise be rough sleeping in Lewisham and the surrounding areas. People with low/medium support needs who are claiming benefits, or who are eligible to claim benefits Cannot accept arsonists or sex offenders, and people who are under the influence of drugs or alcohol on arrival
Gender	Mixed
Age	18+
How to access this shelter	Approach Bench Outreach, the Jericho Road Project or Deptford Reach for referrals. Self-refer via the 999 Club Gateway (from Monday to Friday between 09:00 and 12:00) or by accessing 999 Club day centre from 09.00 to 12.00 Monday to Friday
Spaces	25
Shelter daily open and close	Open 7:45pm 7:00am. Guests must arrive by 8:00pm. No readmission is allowed
Rules	All guests sign a code of conduct. People are expected to remain abstinent from substances whilst on site

MERTON

MERTON WINTER NIGHT SHELTER

By

YMCA ST PAUL'S GROUP

Open from the 25th Nov to early May

Referral Email	winternightshelter@ymcaspg.org
Website	https://ymcastpaulsgroup.org/winter-night-shelters/
Who can access this shelter	Single people with low to medium support needs if engaged with relevant support services No pets
Gender	Mixed Separate space provided for women in some venues where possible, otherwise provides a screened off area within the communal space
Age	18+
How to access this shelter	Both agency & self-referral. Call 0208 544 6697 or email winternightshelter@ymcaspg.org
Spaces	14
Shelter daily open and close	Opens at 6.30pm to 8.30am, guests must be signed in by 8pm each evening. Guests leave by 8.30am each morning
Rules	Must sign guest agreement outlining shelter rules

NEWHAM

NEWWAY

Open the 25th of Nov to early May

Referral Email	admin@newwayproject.org
Website	www.newwayproject.org
Who can access this shelter	Verified street homeless and those at immediate risk of rough sleeping. Must have a local connection with Newham Low support needs, No alcohol and drug dependencies, couples ok Cannot accept people with; high support needs, criminal record of arson, violence or sex offences, and pets
Gender	Mixed Separate area for women where possible
Age	18+
How to access this shelter	Council referral All referrals come through Newham Council's Street Population Outreach Team
Spaces	15
Shelter daily open and close	7:30pm to 8:30am
Rules	No alcohol or drugs allowed on the premises. Must sign guest agreement outlining house rules

REDBRIDGE

To be Confirmed

RICHMOND UPON THAMES

GLASS DOOR NIGHT SHELTERS RICHMOND UPON THAMES

Open from the 4th of Nov to the 5th of April

Referral Email	info@glassdoor.org.uk
Website	www.glassdoor.org.uk
Who can access this shelter	Single homeless people sleeping rough in West London, including those with a range of support needs Cannot accept: those exhibiting abusive behaviour; people with high support needs around substance use; people with high mental health support needs who are not linked into appropriate services; people with a history of arson or violence.
Gender	Mixed Separate sleeping areas are allocated for men and women, including allocating a third space where possible in venues
Age	18+
How to access this shelter	Self and agency referrals Referral via online form glassdoor.org.uk , or via phoning 0208 016 6838

	Can take referrals from other areas of London, space permitting.
Spaces	28
Shelter daily open and close	8pm-7am. Guests must arrive at the shelter by 8pm to guarantee your space The shelter asks guests to attend shelters every night once they are on the circuit. If unable to attend, inform the shelter manager or contact a Glass Door member of staff
Rules	No alcohol or drugs within or around the shelters. Includes non-empty bottles No abusive or anti-social behaviour of any kind No indoor smoking Once inside the venue, please stay within the premises. Leaving the venue will forfeit your place

SOUTHWARK

THE ROBES PROJECT	
Open from the 28 th of October to the 5 th of April	
Referral Email	robes.admin@robes.org.uk
Website	www.robes.org.uk
Who can access this shelter	Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping Cannot accept people who are high risk or have high support needs
Gender	Mixed Most venues have separate sleeping areas
Age	18+
How to access this shelter	Agency referrals only They are: The Manna Day Centre, Spires, Ace of Clubs, Southwark Day Centre for Asylum Seekers, Southwark SPOT team, Webber Day Centre
Spaces	15-20
Shelter daily open and close	Shelters open at 7pm, last admission 8pm. No re-admission once booked in. Must leave by 8am
Rules	Guests sign a guest agreement. Basic rules include being on time, no alcohol and no drugs to be consumed within the shelters. No violence and no antisocial behaviour is accepted

SUTTON

To Be Confirmed

TOWER HAMLETS

GROWTH		By	THIS IS GROWTH LTD.	
Open from the 1st of Oct to the 1st of May				
Referral Email				
Website	www.thisisgrowth.org			
Who can access this shelter	Those who are street homeless and those at immediate risk of rough sleeping. Those referred to the shelter must have low support needs, but do not need a local connection. Couples are accepted but must sleep separately Cannot accept pets			
Gender	Mixed 4 spaces for women			
Age	18+			
How to access this shelter	Agency referral only Referrals are only taken from partner referral agencies in Tower Hamlets: Whitechapel Mission, Health E1, Crisis Skylight, Providence Row, Praxis, Spitalfields Crypt Trust, Tower Hamlets Community Intervention Scheme, No First Night Out			
Spaces	15			
Shelter daily open and close	7pm to 8.30am			
Rules	Guests must sign a Guest Agreement Form before coming to the shelter. No alcohol or illicit drugs are allowed on the premises. Guests who arrive at the shelter under the influence of drugs or alcohol will not be allowed in			

WALTHAM FOREST

FOREST CHURCHES EMERGENCY NIGHT SHELTER				
Open from the 1st of Nov to the 31st of March				
Referral Email	casework@forestnightshelter.org.uk			
Website	www.forestnightshelter.org.uk			
Who can access this shelter	Street homeless men and women sleeping rough who have a Waltham Forest connection Cannot accept: Those exhibiting abusive behaviour or people with; high support needs around substance use; high mental health support needs who are not linked into appropriate services; a history of arson or violence			
Gender	Mixed Separate area for women			
Age	18+			
How to access this shelter	Self or agency referral Accept referrals via 2 local centres: St Mungo's Hub, Forest YMCA, and Waltham Forest Housing Self-referral: call number 07739 870411, before 3pm Mon-Fri. Referral form on website			
Spaces	30			

Shelter daily open and close	Lights out at 11pm, must leave after breakfast by 7.30pm.
Rules	Must arrive at the shelter at 8pm. Lights out at 11pm. Must leave after breakfast by 7.30am. No alcohol or smoking allowed on the premises. Violent or threatening behaviour not tolerated

WANDSWORTH

GLASS DOOR NIGHT SHELTERS WANDSWORTH

Open from the 4th of Nov to the 5th of April

Referral Email	info@glassdoor.org.uk
Website	www.glassdoor.org.uk
Who can access this shelter	Single homeless people sleeping rough in West London, including those with a range of support needs Cannot accept: those exhibiting abusive behaviour; people with high support needs around substance use; people with high mental health support needs who are not linked into appropriate services; people with a history of arson or violence.
Gender	Mixed Separate sleeping areas are allocated for men and women, including allocating a third space where possible in venues
Age	18+
How to access this shelter	Self and agency referrals Referral via online form glassdoor.org.uk , or via phoning 0208 016 6838 Can take referrals from other areas of London, space permitting.
Spaces	30
Shelter daily open and close	8pm-7am. Guests must arrive at the shelter by 8pm to guarantee your space The shelter asks guests to attend shelters every night once they are on the circuit. If unable to attend, inform the shelter manager or contact a Glass Door member of staff
Rules	No alcohol or drugs within or around the shelters. Includes non-empty bottles No abusive or anti-social behaviour of any kind No indoor smoking Once inside the venue, please stay within the premises. Leaving the venue will forfeit your place

WESTMINSTER

[Referrals and self-referrals through Streetlink.org.uk](http://Streetlink.org.uk)