



WINTER  
SHELTERS  
(LONDON)  
2017-2018

## ABOUT WINTER SHELTERS

A range of Winter Shelters (or cold weather shelters) operate in London each winter. Some open just for a week over Christmas, others are open for several months. They vary in size from about 10 to 30-40 spaces, although Crisis at Christmas accommodates several hundred people.

A lot of these shelters are organised by local church or faith based groups and operate in a different church hall or community space each night on a rota basis. Details of the venue for the night are given when someone is offered a place. The shelters are usually staffed by volunteers, offer basic accommodation in communal sleeping areas and provide breakfast and an evening meal. There is not usually a charge for staying in the shelter.

Getting into a winter shelter is usually done on a referral basis and often coordinated by one local organisation. Although they may take referrals directly from homeless individuals or from any agency, there may be an expectation that a referring agency will be responsible for providing ongoing support to the person and helping with their move on.

## ABOUT THIS LISTING

This listing will be updated as the winter progresses and more information becomes available about some of the shelters.

The winter shelters are listed under the boroughs in which they operate, so some appear more than once. Crisis at Christmas operates a service across London with residential rough sleepers centres open from either 22 or 23 December 2017 until the morning of 30 December.

Some boroughs are not listed at all, Housing Justice may be able to advise on projects that may be operating in these areas - <https://www.housingjustice.org.uk/>

The [Homeless England Directory](#) on the Homeless Link website gives more details of the winter shelters as well as other emergency accommodation, advice and support services for homeless people.

*Version 10: January 2018*

## BARKING

### HOPE 4 BARKING NIGHT SHELTER

Hope 4 Barking Night Shelter runs from 6 November 2017 to March 2018

Referral emails: [h4bdnighshelter@outlook.com](mailto:h4bdnighshelter@outlook.com)

Phone: 07527 192161

Gender: Mixed

Age: 18+

**Who can access?** Single homeless people sleeping rough in LB Barking & Dagenham.

**How to access?** Can accept self-referrals

**How many spaces are there?** 20

**What times does the shelter open and close?** The shelter opens at 7:30pm each night. Guests must leave by 8am the following morning.

**Rules:** No alcohol or drugs are allowed on the premises.

## BARNET

### TOGETHER IN BARNET WINTER SHELTER

Together in Barnet Winter Shelter runs from 3 October 2017 to February 2018

Referral address: c/o Homeless Action in Barnet, 36b Woodhouse Road, N12 0RG

Phone: 020 8446 8400

Gender: Mixed

Age: 18+

**Who can access?** Single homeless people sleeping rough in LB Barnet and who are attending the Homeless Action in Barnet Day Centre. Will not accept people who turn up under the influence of drugs and/or alcohol or who display aggressive/violent behavior.

**How to access?** Can only accept referrals from Homeless Action in Barnet's Day Centre, agencies in the borough and agencies working with those with a Barnet connection. Guests will need to attend the Day Centre for an assessment before being referred to the shelter.

**How many spaces are there?** 15 (with 2 emergency places)

**What times does the shelter open and close?** The shelter opens at 7:30pm with a last admission time of 10pm and a light's out time of 11pm – there will be no re-admission once guests have booked in for the night. Guests must leave by 8:30am the following morning.

**Rules:** No alcohol, dogs, offensive weapons or smoking allowed inside the shelter buildings. Violent or threatening behaviour will not be tolerated.

## BRENT

### ASHFORD PLACE

**The Ashford Place Assessment Centre operates all year round**

**Phone:** 020 8208 8595

**Email:** [outreach@ashfordplace.org.uk](mailto:outreach@ashfordplace.org.uk)

**Gender:** Mixed.

**Age:** 18+

**Who can access?** Single homeless people with a local connection to Brent. Consideration given to those with no viable homeless provision in their local borough.

**How to access?** Please refer to 020 8208 8595. Drop-in is Wednesday 2PM-4PM. A place cannot be guaranteed on the night but accepted clients will be put on a waiting list.

**How many spaces are there?** 25

**What times does the shelter open and close?** Shelter is open 24/7, but referrals are only taken between 9am-5pm. Emergency advice is given at all other times by telephone.

**Rules:** No alcohol, drugs or smoking is allowed in or outside the venues. Aggressive, threatening or violent behaviour is not tolerated and client will be asked to leave.

## BROMLEY

### BROMLEY WINTER SHELTER NIGHT SHELTER

**Bromley Winter Night Shelter runs from 22 November 2017 to 14 March 2018**

**Referral address:** c/o Bromley Council Homelessness Service, Civic Centre, Bromley BR1 3UH

**Phone:** 020 8464 4848 or contact the shelter directly on 07806 602347

**Gender:** Mixed

**Age:** 18+

**Who can access?** Single homeless people; will also accept couples but they must sleep in separate areas. Priority is given to people with a local connection to LB Bromley. Unable to accept arsonists, sex offenders or people with a history of violence.

**How to access?** Can accept referrals from any agency in the borough. Please contact the Council's Homelessness team for people with a local connection to Bromley or contact the shelter directly for possible other spaces. Guests must complete an application form and have an interview.

**How many spaces are there?** 12

**What times does the shelter open and close?** The shelter opens for admissions from 7.30pm-8.15pm. Beds will be reallocated after 8:30pm. Guests must leave for breakfast by 7am and breakfast will be served at a separate venue which will be open until 10am.

**Rules:** Violent or threatening behaviour will not be tolerated. People who are intoxicated when they arrive at the shelter will not be admitted.

# CAMDEN

## C4WS HOMELESS PROJECT NIGHT SHELTER

**C4WS runs from 9 November 2017 to 29 March 2018, closing for a week at Christmas when guests go to Crisis at Christmas**

**Phone:** 07598 066712

**Email:** [admin@c4wsHomelessProject.org](mailto:admin@c4wsHomelessProject.org)

**Website:** [www.c4wsHomelessProject.org](http://www.c4wsHomelessProject.org)

**Gender:** Mixed

**Age:** 18+

**Who can access?** Homeless people, including those with a range of support needs. No local connection is required.

**How to access?** Can only accept referrals from Camden-based agencies with whom C4WS have a signed Service Level Agreement. Please phone to check vacancy details; if there is a vacancy, the referring agency is required to fill out a guest referral form on behalf of their client. If C4WS can accept the guest, the guest will be given directions to the shelter for that evening. Guests should not turn up at the venue without their agency completing a referral first. All spaces must be booked in advance.

**How many spaces are there?** 16

**What times does the shelter open and close?** The shelter opens for admissions from 7.30pm with last admissions at 7:45pm. Guests must leave by 8:45am.

**Rules:** No alcohol is allowed on shelter premises and no smoking inside shelter buildings. Guests must register with welfare manager. Anti-social behaviour will not be tolerated. Guests must accept C4WS ethos and accept terms of stay.

# CROYDON

## CROYDON CHURCHES FLOATING SHELTER

Croydon Churches Floating Shelter runs from 1 November 2017 to 26 March 2018, closing for a week at Christmas when guests go to Crisis at Christmas (23 December 2017 to 30 December 2017)

Phone: 07860 270278

Email: [jandbaxter@talktalk.net](mailto:jandbaxter@talktalk.net)

Website: [www.croydonfloatingshelter.org.uk](http://www.croydonfloatingshelter.org.uk)

Gender: Mixed. There are separate areas available for women.

Age: 18+

**Who can access?** Single rough sleepers – a local connection to LB Croydon is required. Unable to accept anyone who is aggressive or threatening, or those who are intoxicated when they arrive at the shelter.

**How to access?** Accept referrals from local agencies via Croydon Reach (020 7870 8855), Croydon SNAP Team (020 8760 5498), Crisis Skylight (020 2848 1700). Please phone daily from 8am-4pm to check vacancies.

**How many spaces are there?** 14

**What times does the shelter open and close?** The shelter opens for admissions from 7.30pm with last admissions at 8pm - there will be no re-admission once guests have booked in for the night. Guests must leave by 8am.

**Rules:** No alcohol is allowed on shelter premises and smoking is only allowed outside shelter buildings. Guests must engage in move-on with referring agency.

# EALING

## EALING CHURCHES WINTER NIGHT SHELTER

Ealing Churches Winter Night Shelter runs from 25 November 2017 to 31 March 2018

Phone: 07930 378263

Email: [office@ecwns.org.uk](mailto:office@ecwns.org.uk)

Website: <http://www.ecwns.org.uk>

Gender: Mixed. There are separate areas available for women.

Age: 18+

**Who can access?** Single rough sleepers – will also accept couples but they must sleep in separate areas. Priority is given to people with a local connection to LB Ealing. Can arrange for dog sitters but dogs are not allowed on site.

**How to access?** Can only accept referrals from Acton Homeless Concern, St Mungo's and Ealing Soup Kitchen. Please phone to check vacancies.

**How many spaces are there?** 14

**What times does the shelter open and close?** The shelter opens for admissions from 7.30pm with a curfew of 11pm. Guests must leave by 8:30am.

**Rules:** No alcohol is allowed on shelter premises and smoking is only allowed outside shelter buildings.

## ENFIELD

### ENFIELD WINTER SHELTER (ALL PEOPLE ALL PLACES)

Enfield Winter Shelter runs from 3 January 2018 to 20 March 2018

Email: [info@allpeopleallplaces.org](mailto:info@allpeopleallplaces.org)

Website: <http://allpeopleallplaces.org>

Gender: Mixed. Some halls have separate areas available for women.

Age: 18+

**Who can access?** Homeless people with low support needs, including rough sleepers. Guests must have a local connection to Haringey or Enfield. Can take people with or without recourse to public funding. Guests must want to break the cycle of homelessness.

**How to access?** Can Accept referrals from set local agencies only, mainly the Council or London Street Rescue in each borough. Email [info@allpeopleallplaces.org](mailto:info@allpeopleallplaces.org) if you have any queries.

**How many spaces are there?** 12

**What times does the shelter open and close?** The shelter opens at 7pm for dinner at 7:30pm with last admission at 7:45pm - there will be no re-admission once guests have booked in for the night. Guests must leave at time specified by church, usually 8am- 8:30am.

**Rules:** We are a dry shelter. We cannot take sex offenders, those with a history of violence, arsonists, those with current addictions (managed and reducing methadone is accepted) or those with higher level or unmanaged mental health needs. Guests must sign guest agreement, adhere to rules and follow the Pathway Plan and monitoring every two weeks.

## GREENWICH

### GREENWICH WINTER NIGHT SHELTER (GWNS)

Greenwich Winter Night Shelter runs from 3 January 2018 to 29 March 2018

Phone: 07985 496905 (only available 3 January – 29 March 2018)

Email: [gwnsprojectmgr@gmail.com](mailto:gwnsprojectmgr@gmail.com)

Gender: Mixed. There are separate areas available for women.

Age: 18+

**Who can access?** Homeless men and women with low support needs. Can accept couples. Guests do not need a local connection.

**How to access?** Can only accept referrals from agreed partner agencies. Each referral must be accepted as appropriate and the availability confirmed by GWNS project worker. Referral form by email - can phone to discuss as necessary.

**How many spaces are there?** 15

**What times does the shelter open and close?** The shelter opens for admissions from 7.30pm with last admissions at 8pm - there will be no re-admission once guests have booked in for the night. Guests must leave after breakfast at 8:30am.

**Rules:** No alcohol or drugs are allowed on the premises and guests who present under the influence of either on arrival will not be allowed in. Smoking is allowed outside only. No dogs or other animals allowed.

# HACKNEY

## HACKNEY WINTER NIGHT SHELTER

Hackney Winter Night Shelter runs from 1 November 2017 to 31 March 2018

Phone: 0208 533 8308, 077361 60282, 07590 855964

Email: [link@hwns.org.uk](mailto:link@hwns.org.uk)

Website: [www.hwns.org.uk](http://www.hwns.org.uk)

**Gender:** Mixed. There are separate areas available for women.

**Age:** 18+

**Who can access?** Single homeless people, including rough sleepers.

**How to access?** Advocacy agency referrals only. Please phone to check vacancy and venue details, leave message if get voicemail. All places must be booked in advance.

**How many spaces are there?** 15 from 2 Nov-23 Dec 2017, 25 from 30 Dec 2017 - 31 March 2018.

**What times does the shelter open and close?** The shelter opens for admissions from 7.30pm Monday-Saturday and from 6:30pm on Sunday - there will be no re-admission once guests have booked in for the night. Guests must leave by 8am.

**Rules:** No alcohol or drugs allowed on premises. People who are abusive, threatening or disruptive will be asked to leave and may be barred.

# HAMMERSMITH & FULHAM

## GLASS DOOR NIGHT SHELTERS

The Glass Door Night Shelters run from 6 November 2017 to 8 April 2018

Phone: 020 7351 4948

Email: [info@glassdoor.org.uk](mailto:info@glassdoor.org.uk)

Website: [www.glassdoor.org.uk](http://www.glassdoor.org.uk)

**Gender:** Mixed. There are separate areas available for women.

**Age:** 18+

**Who can access?** Single homeless people who are sleeping rough in West London, including those with range of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.

**How to access?** Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: [www.glassdoor.org.uk/](http://www.glassdoor.org.uk/). Priority given to people who stayed the previous night.

**How many spaces are there?** 35 spaces.

**What times does the shelter open and close?** Must arrive at the shelter venues by 8pm there will be no re-admission once guests have booked in for the night. Guests must leave by 7am.

**Rules:** No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.



## HARINGEY

### HARINGEY WINTER SHELTER (ALL PEOPLE ALL PLACES)

Haringey Winter Shelter runs from 3 January 2018 to 20 March 2018

Email: [info@allpeopleallplaces.org](mailto:info@allpeopleallplaces.org)

Website: <http://allpeopleallplaces.org>

Gender: Mixed. Some halls have separate areas available for women.

Age: 18+

**Who can access?** Homeless people with low support needs, including rough sleepers. Guests must have a local connection to Haringey or Enfield. Can take people with or without recourse to public funding. Guests must want to break the cycle of homelessness.

**How to access?** Can accept referrals from set local agencies only, mainly the Council or London Street Rescue in each borough. Email [info@allpeopleallplaces.org](mailto:info@allpeopleallplaces.org) if you have any queries.

**How many spaces are there?** 12

**What times does the shelter open and close?** The shelter opens at 7pm for dinner at 7:30pm with last admission at 7:45pm - there will be no re-admission once guests have booked in for the night. Guests must leave at time specified by church, usually 8am- 8:30am.

**Rules:** We are a dry shelter. We cannot take sex offenders, those with a history of violence, arsonists, those with current addictions (managed and reducing methadone is accepted) or those with higher level or unmanaged mental health needs. Guests must sign guest agreement, adhere to rules and follow the Pathway Plan and monitoring every two weeks.

## HARROW

### FIRM FOUNDATION WINTER NIGHT SHELTER

Firm Foundation Winter Night Shelter runs from 1 January 2018 to 25 March 2018

Email: [fdp@firmfoundation.org.uk](mailto:fdp@firmfoundation.org.uk)

Website: <http://firmfoundation.org.uk/>

Gender: Men and women. Women stay overnight in a separate building.

Age: 18+

**Who can access?** Rough sleepers, people without recourse to public funds and asylum seekers. Priority to those with proven local connection to Harrow.

**How to access?** Can accept referrals from recognized homelessness agencies only.

**How many spaces are there?** 15 (10 male beds, 5 female beds)

**What times does the shelter open and close?** The shelter is open from 9pm. Guests must leave by 7:30am.

**Rules:** No alcohol is allowed on premises. Smoking is allowed only in designated outside smoking areas.

## HAVERING

### CATALYST NIGHT SHELTER

**The Catalyst Night Shelter operates all year round**

**Referral address:** Sennen Cottage, Ockenden Road, Upminster RM14 2DN

Phone: 07894 448729, 07527 192161

Email: [contact@hope4havering.org](mailto:contact@hope4havering.org)

Website: [www.hope4havering.org/catalyst-night-shelter/](http://www.hope4havering.org/catalyst-night-shelter/)

**Gender:** Mixed

**Age:** 18+

**Who can access?** Rough sleepers and homeless people with a connection to LB Havering - will also accept couples but they must sleep in separate areas.

**How to access?** Can accept self-referrals and referrals from any agency, including prison and probation services. Please contact the project to arrange a meeting. Application forms. Require details of any police records. Will not accept sex offenders, arsonists, people with a history of violence.

**How many spaces are there?** 20

**What times does the shelter open and close?** Guests should arrive at 7.30pm each evening. Lights out 10pm-11pm. Guests must leave premises by 7.30am-8am.

**Rules:** No drugs or alcohol are allowed on the premises. Smoking is allowed in designated areas only.

## HILLINGDON

### HILLINGDON WINTER SHELTER

The Hillingdon Winter Shelter is open from 22 January 2018 to 4 March 2018

**Phone:** 07757 110 956

**Email:** [hillshelter@housingjustice.org.uk](mailto:hillshelter@housingjustice.org.uk)

**Website:** [www.housingjustice.org.uk](http://www.housingjustice.org.uk)

**Gender:** Men

**Age:** 18+

**Who can access?** Single homeless men that have been verified rough sleeping in the borough. Guests must have a connection to LB Hillingdon. Will not accept people with high support needs or those assessed as high risk.

**How to access?** The sole referral route into the shelter is via the Hillingdon Homeless Prevention Team (HHPT). All enquiries regarding the referral process can be made using the shelter phone and email address indicated above.

**How many spaces are there?** 8 (with some additional beds made available under strict SWEP protocols and guidelines)

**What times does the shelter open and close?** Guests should arrive not before 7.00pm each evening with a last admission time of 8pm. Guests must leave premises by 8:00am.

**Rules:** No drugs or alcohol are allowed on the premises. Violence will not be tolerated. A guest agreement must be signed.

# HOUNSLOW

## THE SHELTER PROJECT HOUNSLOW (TSPH)

The Shelter Project Hounslow will be open from December 2017 to March 2018

**Referral address:**

Phone: 07340 929325

Email: [coordinator@tsph.org](mailto:coordinator@tsph.org)

Website: <http://www.tsph.org/>

**Gender:** Men

**Age:** 18+

**Who can access?** Homeless men with medium/high support needs. Must have a local connection to LB Hounslow. Will take in asylum seekers and those with irregular immigration status.

**How to access?** Accept referrals from Hounslow Outreach Team, NSNO, HPU Hounslow, Thames Reach, iHear Partnership Hounslow (addictions service), Refugee Action, Street Legal West, Olive Branch Homeless Drop-in Hounslow. Project Coordination Office is open from 10am-5pm. Initially agency completes a simple version of referral form with basic details.

**How many spaces are there?** 14

**What times does the shelter open and close?** Admission from 8pm, beds allocated by 8.30pm. All guests must leave by 7.30am-8am.

**Rules:** No drugs or alcohol are allowed on the premises. Smoking is allowed in designated areas only. Violent, drunken or inappropriate behaviour will result in eviction.

## ISLINGTON

### CARIS ISLINGTON CHURCHES COLD WEATHER SHELTER

The Caris Islington Churches Cold Weather Shelter is open from 1 January 2018 to 30 March 2018

**Phone:** 07913 020738

**Email:** [iccws@hotmail.co.uk](mailto:iccws@hotmail.co.uk)

**Website:** [www.carisislington.org](http://www.carisislington.org)

**Gender:** Mixed. Includes a separate area for women.

**Age:** 18+

**Who can access?** Rough sleepers and single homeless people. Priority is given to those with a connection to LB Islington. Will not accept people with high support needs or those assessed as high risk.

**How to access?** Phone after completing and emailing a registration form to [iccws@hotmail.co.uk](mailto:iccws@hotmail.co.uk). If there is a vacancy available, directions will be given to the shelter for that night. All places must be booked in advance via referring agencies, there are no self-referrals.

**How many spaces are there?** 15

**What times does the shelter open and close?** Guests should arrive at 7.30pm each evening with a last admission time of 8pm. Guests must leave premises by 8:30am.

**Rules:** No drugs, alcohol, smoking or pets are allowed on the premises. Violence will not be tolerated. A guest agreement must be signed.

## KENSINGTON & CHELSEA

### GLASS DOOR NIGHT SHELTERS

The Glass Door Night Shelters run from 6 November 2017 to 8 April 2018

**Phone:** 020 7351 4948

**Email:** [info@glassdoor.org.uk](mailto:info@glassdoor.org.uk)

**Website:** [www.glassdoor.org.uk](http://www.glassdoor.org.uk)

**Gender:** Mixed. There are separate areas available for women.

**Age:** 18+

**Who can access?** Single homeless people who are sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.

**How to access?** Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: [www.glassdoor.org.uk/](http://www.glassdoor.org.uk/). Priority given to people who stayed the previous night.

**How many spaces are there?** 35 spaces.

**What times does the shelter open and close?** Must arrive at the shelter venues by 8pm there will be no re-admission once guests have booked in for the night. Guests must leave by 7am.

**Rules:** No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

# KINGSTON UPON THAMES

## JOES COMMUNITY TRUST NIGHT SHELTER

The Joel Community Trust Night Shelter runs all year round

Phone: 020 8255 7400

Email: [info@joelcommunitytrust.org.uk](mailto:info@joelcommunitytrust.org.uk)

Website: <http://www.joelcommunitytrust.org.uk/>

Gender: Mixed. There are separate areas available for women.

Age: 18+

**Who can access?** Single homeless people. Will not accept people under the influence of alcohol or drugs or those who are exhibiting violent or threatening behavior.

**How to access?** Shelters are open access to anyone can refer in. Phone or call in Mon-Fri 10am-1pm for an informal interview and to be placed on the list for that evening.

**How many spaces are there?** 12

**What times does the shelter open and close?** Must arrive at the shelter venues by 7pm there will be no re-admission once guests have booked in for the night. Guests must leave by 9am.

**Rules:** No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

# LAMBETH

## THE ROBES PROJECT

The Robes Project is open from 30 October 2017 to 25 March 2018

Phone: 020 7407 5623

Email: [robes.admin@robes.org.uk](mailto:robes.admin@robes.org.uk)

Website: [www.robes.org.uk](http://www.robes.org.uk)

Gender: Mixed. Most venues have separate areas available for women.

Age: 18+

**Who can access?** Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping.

**How to access?** Can ONLY accept referrals from partner agencies. These are The Manna Society, Spires, Ace of Clubs, Webber Street Day Centre, Crisis Skylight, Southwark Day Centre for Asylum Seekers, Southwark SPOT, Lambeth Safer Streets Team.

**How many spaces are there?** Up to 35 per night at one shelter serving both Lambeth and Southwark.

**What times does the shelter open and close?** Shelter opens 7pm. Last admission 8pm. No re-admission once booked in. Guests must leave by 8am.

**Rules:** No alcohol, drugs or smoking allowed. If rules are broken guest will lose their place. Violent or aggressive behaviour not tolerated and will result in a ban.

## LEWISHAM

### 999 CLUB NIGHT SHELTER

The 999 Club Winter Night Shelter will be open from January 2018 (more details nearer the time)

**Phone:** 020 8694 5797 ext 209

**Email:** [nightshleter@999club.org](mailto:nightshleter@999club.org)

**Website:** <http://999club.org/our-services/winter-night-shelter/>

**Gender:** Mixed. There are separate areas available for women.

**Age:** 21+

**Who can access?** Single homeless people with a local connection to LB Lewisham.

**How to access?** Referral via agencies of the 999 Club Gateway Centre.

**How many spaces are there?** 10

**What times does the shelter open and close?** Must arrive at the shelter venues by 8pm there will be no re-admission once guests have booked in for the night. Guests must leave by 8am.

**Rules:** No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

## MERTON

### MERTON WINTER NIGHT SHELTER

The Merton Winter Night Shelter is open from December 2017 to mid March 2018

**Phone:** 020 8544 6697

**Email:** [mertonnightshelter@gmail.com](mailto:mertonnightshelter@gmail.com)

**Website:** <http://www.ymcalsw.org/home/our-services/accommodation/winter-night-shelters/>

**Gender:** Mixed. There are separate areas available for women where possible.

**Age:** 18+

**Who can access?** Homeless people with low to medium support needs.

**How to access?** Shelters are open access to anyone can refer in. Referrals can come via the Faith in Action Homeless Project and by online referral form at <http://www.ymcalsw.org>

**How many spaces are there?** 12

**What times does the shelter open and close?** The shelter opens at 6:30pm and guests must arrive at the shelter venues by 8pm. Guests must leave by 8:30am.

**Rules:** Must sign guest agreement outlining house rules.

# NEWHAM

## NEW WAY

**The NewWay Winter Night Shelter is open from November 2017 to the end of March 2018**

**Phone:** 07772 604 222

**Email:** [jonny@NEWwayproject.org](mailto:jonny@NEWwayproject.org)

**Website:** [www.NEWwayproject.org](http://www.NEWwayproject.org)

**Gender:** Mixed. Separate areas for women where possible.

**Age:** 18+

**Who can access?** People who are street homeless and those at immediate risk of rough sleeping. No local connection required. Cannot accept people with high support needs.

**How to access?** Accept referrals from Thames Reach, RAMP (the Refugee and Migrant Project), Bridges Breakfast, Whitechapel Mission and Crisis Skylight. Referring agencies need to complete a form.

**How many spaces are there?** 15

**What times does the shelter open and close?** The shelter opens at 7:30pm. Guests must leave by 8:30am.

**Rules:** No alcohol or drugs allowed on the premises. Must sign guest agreement outlining house rules.

# REDBRIDGE

## SALVATION ARMY REDBRIDGE COLD WEATHER SHELTER

**The Salvation Army Redbridge Night Shelter is open from 7 December 2017 to the 7 March 2018**

**Website:** <http://www.salvationarmy.org.uk/cold-weather-centre>

**Gender:** Mixed.

**Age:** 18+

**Who can access?** Homeless people.

**How to access?** All referrals must be verified rough sleepers registered at Welcome Project in Ilford, phone 0208 514 3283.

**How many spaces are there?** 28

**What times does the shelter open and close?** The shelter opens at 8pm – there will be no readmission once guests are let in. Guests must leave by 7am.

**Rules:** No alcohol or drugs allowed on the premises. Must sign guest agreement outlining house rules.

# SOUTHWARK

## THE ROBES PROJECT

The Robes Project is open from 30 October 2017 to 25 March 2018

Phone: 020 7407 5623

Email: [rob.es.admin@rob.es.org.uk](mailto:rob.es.admin@rob.es.org.uk)

Website: [www.rob.es.org.uk](http://www.rob.es.org.uk)

Gender: Mixed. Most venues have separate areas available for women.

Age: 18+

**Who can access?** Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping.

**How to access?** Can ONLY accept referrals from partner agencies. These are The Manna Society, Spires, Ace of Clubs, Webber Street Day Centre, Crisis Skylight, Southwark Day Centre for Asylum Seekers, Southwark SPOT, Lambeth Safer Streets Team.

**How many spaces are there?** Up to 35 per night at one shelter serving both Lambeth and Southwark.

**What times does the shelter open and close?** Shelter opens 7pm. Last admission 8pm. No re-admission once booked in. Guests must leave by 8am.

**Rules:** No alcohol, drugs or smoking allowed. If rules are broken guest will lose their place. Violent or aggressive behaviour not tolerated and will result in a ban.

# TOWER HAMLETS

## GROWTH

The Growth Project is open from 1 November 2017 to 1 June 2018

Email: [info@thisisgrowth.org](mailto:info@thisisgrowth.org)

Website: [www.thisisgrowth.org](http://www.thisisgrowth.org)

Gender: Mixed.

Age: 18+

**Who can access?** People who are street homeless and those at immediate risk of rough sleeping. Do not accept people with high support needs. No local connection required.

**How to access?** Referrals are only taken from the following agencies (all based in Tower Hamlets): Whitechapel Mission, Health E1, Crisis Skylight, U-Turn Women's Project, Praxis, Spitalfields Crypt Trust, Look Ahead, City Gateway, and The Prince's Trust.

**How many spaces are there?** 15

**What times does the shelter open and close?** Guests must arrive at the shelter at 7pm for a 7:30pm entrance.

**Rules:** No drugs or alcohol allowed on the premises. Guests must not arrive under the influence of drugs or alcohol. Guests must sign an agreement beforehand.



# WALTHAM FOREST

## FOREST CHURCHES WINTER SHELTER

**The Forest Churches Winter Shelter is open from 1 November 2017 to 31 March 2018**

**Email:** [casework@forestnightshelter.org.uk](mailto:casework@forestnightshelter.org.uk)

**Website:** <http://www.forestnightshelter.org.uk/>

**Gender:** Mixed.

**Age:** 18+

**Who can access?** People who are street homeless and those at immediate risk of rough sleeping. A local connection to LB Waltham Forest is required.

**How to access?** Referral taken from NSNO Hub @ Forest YMCA and LB Waltham Forest Housing Solutions. Also accept self-referrals, phone above number before 3pm.

**How many spaces are there?** 30

**What times does the shelter open and close?** Guests must arrive at the shelter by 7:30pm and leave after breakfast by 7.30am.

**Rules:** No drugs or alcohol allowed on the premises. Guests must not arrive under the influence of drugs or alcohol. Guests must sign an agreement beforehand.

# WANDSWORTH

## GLASS DOOR NIGHT SHELTERS

**The Glass Door Night Shelters run from 6 November 2017 to 8 April 2018**

**Phone:** 020 7351 4948

**Email:** [info@glassdoor.org.uk](mailto:info@glassdoor.org.uk)

**Website:** [www.glassdoor.org.uk](http://www.glassdoor.org.uk)

**Gender:** Mixed. There are separate areas available for women.

**Age:** 18+

**Who can access?** Single homeless people who are sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.

**How to access?** Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: [www.glassdoor.org.uk/](http://www.glassdoor.org.uk/). Priority given to people who stayed the previous night.

**How many spaces are there?** 30 spaces.

**What times does the shelter open and close?** Must arrive at the shelter venues by 8pm there will be no re-admission once guests have booked in for the night. Guests must leave by 7am.

**Rules:** No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti-social behaviour not tolerated.

# WESTMINSTER

## WLM NIGHT SHELTER

**The Winter Shelters run from 2 October 2017 to 30 May 2018**

WLM, 134-136 Seymour Place, London W1H 1NT

**Phone:** 020 7569 5900

**Email:** [karen.mwaniki@wlm.org.uk](mailto:karen.mwaniki@wlm.org.uk); [peter.mwaniki@wlm.org.uk](mailto:peter.mwaniki@wlm.org.uk)

**Website:** <http://www.wlm.org.uk/what-we-do/westminster-night-shelter>

**Gender:** Mixed. There are separate areas available for women.

**Age:** 18+

**Who can access?** Homeless men and women with low support needs. Can accept couples. Do not need a local connection to Westminster.

**How to access?** 13 churches, a mosque and a synagogue partner together.

All guests are referred via the Project Workers WLM Seymour Place. Guests are referred with low support and with move-on plans and must be part of Seymour Place as there are no external referrals, the procedure is completely in-house.

**How many spaces are there?** 15

**What times does the shelter open and close?** The shelter will open at 7pm with last admission time of 9pm - there will be no re-admission once guests have booked in for the night. Guests must leave by 7.30am.

**Rules:** No alcohol or drugs are allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour will not tolerated.