



Terrie Alafat  
Director  
Homelessness and Housing Support  
Directorate  
1/H9 Eland House  
Bressenden Place  
London  
SW1E 5DU

25 June 2007

To Directors of Housing

Dear colleague,

### **Developing move on plans**

We have been concerned at the evidence that many people are still living in hostels despite being assessed as ready to move on to settled accommodation. The moves that they need are delayed for a variety of reasons. These delays lead to unnecessary additional costs for local authorities as well as personal costs for homeless people, who may find that the progress they have made is put at risk.

Communities and Local Government and Homeless Link were therefore pleased to be able to work together in the development and piloting of a protocol to address this problem. The Move On Plans Protocol (MOPP) was developed with local authority/voluntary sector partnerships in nine areas. It can be used productively by local authorities and their partners to address this long-standing issue.

The protocol can help housing authorities to:

- Develop formal partnerships to tackle move on
- Collect and analyse numerical data, leading to a better understanding of specific move on needs in the area
- Have a full and clear discussion about move on barriers and options
- Translate this knowledge into a jointly owned, solution-focused, action plan with associated targets for increasing move on.

We are pleased to enclose the booklet *Unlocking Solutions: Developing Move On Plans*. The booklet provides information about how the MOPP works and the benefits to be gained from using it. It includes links to the full report of the pilot, to web-based good practice information and to a toolkit to support the use of the MOPP.

We would urge you to consider using the protocol in your area as a valuable contribution to your homelessness strategy.

A handwritten signature in black ink that reads "Terrie Alafat".

Terrie Alafat  
Director, HHSD

A handwritten signature in black ink that reads "Jenny Edwards".

Jenny Edwards  
Chief Executive, Homeless Link